

Traffic snapshot

- Traffic at MAHB's network of airports continued to be affected by the renewed interstate travel restriction of the Movement Control Order (MCO) from 13 January 2021 in Malaysia and restricted curfew in Turkey.
- Passenger movements for MAHB network of airports contracted by 82.6% in January 2021 with 2.1million passenger movements.
- Overall passenger movements for Malaysia recorded 0.8million passengers, a contraction of 91.6% over January 2020.
- Istanbul SGIA recorded 1.3million passenger movements, a contraction of 55.4% in January 2021. Despite the restricted curfew and flight suspension from United Kingdom, South Africa and Denmark, the 1million passenger volume recorded in January 2021 indicates the underlying demand and significance of air travel in Turkey.
- Malaysia Airports on the other hand, continuously ensured all airports are at the highest level of safety for passengers, staff and crew. Several efforts were also carried out on improving services and airport readiness as advance preparation for air travel resumption. In 4Q20, KL International Airport gained top spot with a perfect score of 5.00 out of 5.00 for the global Airport Service Quality (ASQ) survey by Airport Council International (ACI) for the category of over 40million passengers per annum. Prior to ASQ's perfect score, KL International Airport also passed all elements in the Quality of Service (QoS) framework for 3Q20 as announced recently by the Malaysian Aviation Commission.

Passenger movements ('000) snapshot, January 2021

| Total | 2021 | 2020 | | 2021 | 2020 | | 2021 | 2020 | |
|----------------------------------|--------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|---------------|
| | January | | % YOY | Year- to-date | | %YOY | 'LTM | | %YOY |
| KLIA | 261 | 5,312 | -95.1% | 261 | 5,312 | -95.1% | 8,106 | 62,558 | -87.0% |
| <i>International</i> | 93 | 3,911 | -97.6% | 93 | 3,911 | -97.6% | 4,416 | 45,091 | -90.2% |
| ASEAN | 27 | 1,818 | -98.5% | 27 | 1,818 | -98.5% | 2,003 | 21,577 | -90.7% |
| Non-ASEAN | 66 | 2,093 | -96.8% | 66 | 2,093 | -96.8% | 2,413 | 23,514 | -89.7% |
| <i>Domestic</i> | 168 | 1,400 | -88.0% | 168 | 1,400 | -88.0% | 3,689 | 17,467 | -78.9% |
| MASB Airports | 493 | 3,619 | -86.4% | 493 | 3,619 | -86.4% | 9,478 | 43,262 | -78.1% |
| <i>International</i> | 3 | 746 | -99.6% | 3 | 746 | -99.6% | 520 | 8,403 | -93.8% |
| ASEAN | 2 | 429 | -99.4% | 2 | 429 | -99.4% | 403 | 5,021 | -92.0% |
| Non-ASEAN | 0.4 | 317 | -99.9% | 0.4 | 317 | -99.9% | 117 | 3,382 | -96.5% |
| <i>Domestic</i> | 490 | 2,874 | -82.9% | 490 | 2,874 | -82.9% | 8,958 | 34,859 | -74.3% |
| Total MAHB | 754 | 8,931 | -91.6% | 754 | 8,931 | -91.6% | 17,583 | 105,819 | -83.4% |
| Istanbul SGIA^a | 1,321 | 2,964 | -55.4% | 1,321 | 2,964 | -55.4% | 15,564 | 36,124 | -56.9% |
| Total MAHB System | 2,076 | 11,894 | -82.6% | 2,076 | 11,894 | -82.6% | 33,148 | 141,943 | -76.6% |

| International | 2021 | 2020 | % YOY | 2021 | 2020 | %YOY | 2021 | 2020 | %YOY |
|------------------------------|------------|--------------|---------------|---------------|--------------|---------------|--------------|---------------|---------------|
| | January | | | Year- to-date | | | LTM | | |
| KLIA | 93 | 3,911 | -97.6% | 93 | 3,911 | -97.6% | 4,416 | 45,091 | -90.2% |
| ASEAN | 27 | 1,818 | -98.5% | 27 | 1,818 | -98.5% | 2,003 | 21,577 | -90.7% |
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| MASB Airports | 3 | 746 | -99.6% | 3 | 746 | -99.6% | 520 | 8,403 | -93.8% |
| ASEAN | 2 | 429 | -99.4% | 2 | 429 | -99.4% | 403 | 5,021 | -92.0% |
| Non-ASEAN | 0.4 | 317 | -99.9% | 0.4 | 317 | -99.9% | 117 | 3,382 | -96.5% |
| Total KLIA & MASB | 96 | 4,657 | -97.9% | 96 | 4,657 | -97.9% | 4,936 | 53,494 | -90.8% |
| ASEAN | 29 | 2,247 | -98.7% | 29 | 2,247 | -98.7% | 2,406 | 26,598 | -91.0% |
| Non-ASEAN | 67 | 2,410 | -97.2% | 67 | 2,410 | -97.2% | 2,530 | 26,896 | -90.6% |
| Istanbul SGIA | 417 | 1,226 | -66.0% | 417 | 1,226 | -66.0% | 4,528 | 14,475 | -68.7% |
| Total MAHB System | 513 | 5,883 | -91.3% | 513 | 5,883 | -91.3% | 9,464 | 67,968 | -86.1% |

| Domestic | 2021 | 2020 | % YOY | 2021 | 2020 | %YOY | 2021 | 2020 | %YOY |
|--------------------------|--------------|--------------|---------------|---------------|--------------|---------------|---------------|---------------|---------------|
| | January | | | Year- to-date | | | LTM | | |
| KLIA | 168 | 1,400 | -88.0% | 168 | 1,400 | -88.0% | 3,689 | 17,467 | -78.9% |
| MASB Airports | 490 | 2,874 | -82.9% | 490 | 2,874 | -82.9% | 8,958 | 34,859 | -74.3% |
| Total | 658 | 4,274 | -84.6% | 658 | 4,274 | -84.6% | 12,647 | 52,326 | -75.8% |
| Istanbul SGIA | 904 | 1,737 | -48.0% | 904 | 1,737 | -48.0% | 11,036 | 21,649 | -49.0% |
| Total MAHB System | 1,562 | 6,011 | -74.0% | 1,562 | 6,011 | -74.0% | 23,684 | 73,975 | -68.0% |

*January is preliminary, where main variations if any lie largely from the non-scheduled or charter flights at domestic airports

**MASB Airports refers to the 38 Malaysian airports other than KLIA/ KUL operated by Malaysia Airports Sdn Bhd.

¹LTM refers to the last twelve months, up to and including the month in question

²Istanbul SGIA is Istanbul Sabiha Gokcen International Airport with the SAW three-letter International Air Transport Association (IATA) code

KLIA Main & klia2 Passenger Movements ('000) Snapshot, January 2021

| Airport | 2021 | 2020 | % YOY | 2021 | 2020 | %YOY | 2021 | 2020 | %YOY |
|------------------------|------------|--------------|---------------|---------------|--------------|---------------|--------------|---------------|---------------|
| | January | | | Year- to-date | | | LTM | | |
| KLIA Main Total | 123 | 2,515 | -95.1% | 123 | 2,515 | -95.1% | 3,629 | 29,382 | -87.6% |
| <i>International</i> | 81 | 2,028 | -96.0% | 81 | 2,028 | -96.0% | 2,605 | 23,514 | -88.9% |
| <i>ASEAN</i> | 17 | 766 | -97.8% | 17 | 766 | -97.8% | 830 | 9,150 | -90.9% |
| <i>Non-ASEAN</i> | 64 | 1,262 | -94.9% | 64 | 1,262 | -94.9% | 1,776 | 14,364 | -87.6% |
| <i>Domestic</i> | 42 | 487 | -91.4% | 42 | 487 | -91.4% | 1,024 | 5,868 | -82.6% |
| klia2 Total | 138 | 2,797 | -95.1% | 138 | 2,797 | -95.1% | 4,477 | 33,176 | -86.5% |
| <i>International</i> | 12 | 1,883 | -99.4% | 12 | 1,883 | -99.4% | 1,811 | 21,577 | -91.6% |
| <i>ASEAN</i> | 10 | 1,052 | -99.1% | 10 | 1,052 | -99.1% | 1,173 | 12,427 | -90.6% |
| <i>Non-ASEAN</i> | 2 | 831 | -99.7% | 2 | 831 | -99.7% | 637 | 9,150 | -93.0% |
| <i>Domestic</i> | 126 | 913 | -86.2% | 126 | 913 | -86.2% | 2,666 | 11,599 | -77.0% |

Aircraft Movements Snapshot, January 2021

| Total | 2021 | 2020 | % YOY | 2021 | 2020 | %YOY | 2021 | 2020 | 2020 |
|--------------------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|------------------|---------------|
| | January | | | Year- to-date | | | LTM | | %YOY |
| KLIA | 5,002 | 35,309 | -85.8% | 5,002 | 35,309 | -85.8% | 94,223 | 409,039 | -77.0% |
| MASB Airports | 12,222 | 43,896 | -72.2% | 12,222 | 43,896 | -72.2% | 192,323 | 490,938 | -60.8% |
| Total | 17,224 | 79,205 | -78.3% | 17,224 | 79,205 | -78.3% | 286,546 | 899,977 | -68.2% |
| Istanbul SGIA | 10,090 | 18,608 | -45.8% | 10,090 | 18,608 | -45.8% | 114,275 | 230,439 | -50.4% |
| Total MAHB System | 27,314 | 97,813 | -72.1% | 27,314 | 97,813 | -72.1% | 400,821 | 1,130,416 | -64.5% |

| International | 2021 | 2020 | % YOY | 2021 | 2020 | %YOY | 2021 | 2020 | %YOY |
|--------------------------|--------------|---------------|---------------|---------------|---------------|---------------|----------------|----------------|---------------|
| | January | | | Year- to-date | | | LTM | | |
| KLIA | 3,025 | 24,062 | -87.4% | 3,025 | 24,062 | -87.4% | 55,718 | 277,265 | -79.9% |
| MASB Airports | 898 | 6,925 | -87.0% | 898 | 6,925 | -87.0% | 16,528 | 75,525 | -78.1% |
| Total | 3,923 | 30,987 | -87.3% | 3,923 | 30,987 | -87.3% | 72,246 | 352,790 | -79.5% |
| Istanbul SGIA | 3,879 | 8,136 | -52.3% | 3,879 | 8,136 | -52.3% | 36,927 | 98,669 | -62.6% |
| Total MAHB System | 7,802 | 39,123 | -80.1% | 7,802 | 39,123 | -80.1% | 109,173 | 451,459 | -75.8% |

| Domestic | 2021 | 2020 | % YOY | 2021 | 2020 | %YOY | 2021 | 2020 | %YOY |
|--------------------------|---------------|---------------|---------------|---------------|---------------|---------------|----------------|----------------|---------------|
| | January | | | Year- to-date | | | LTM | | |
| KLIA | 1,977 | 11,247 | -82.4% | 1,977 | 11,247 | -82.4% | 38,505 | 131,774 | -70.8% |
| MASB Airports | 11,324 | 36,971 | -69.4% | 11,324 | 36,971 | -69.4% | 175,795 | 415,413 | -57.7% |
| Total | 13,301 | 48,218 | -72.4% | 13,301 | 48,218 | -72.4% | 214,300 | 547,187 | -60.8% |
| Istanbul SGIA | 6,211 | 10,472 | -40.7% | 6,211 | 10,472 | -40.7% | 77,348 | 131,770 | -41.3% |
| Total MAHB System | 19,512 | 58,690 | -66.8% | 19,512 | 58,690 | -66.8% | 291,648 | 678,957 | -57.0% |

Traffic performance of Malaysia Airports Holdings Berhad's (MAHB) network of airports

MAHB network of airports (including Istanbul SGIA) recorded 2.1million passenger movements in January 2021, a contraction of 82.6% over January 2020. International and domestic sector recorded 0.5million and 1.6million passenger movements with a year-on-year contraction of 91.3% and 74.0% respectively over the same period last year. On a last twelve-month basis, the total MAHB network registered 33.1million passenger movements. Overall aircraft movements declined by 72.1% over January 2020. International and domestic aircraft movements contracted by 80.1% and 66.8% respectively.

Airports in Malaysia registered 0.8million passenger movements in January 2021, a contraction 91.6% year-on-year over the same period last year. International and domestic sectors recorded 0.1million and 0.7million passenger movements with 97.9% and 84.6% reduction respectively over the same corresponding period last year. Overall aircraft movements decreased by 78.3%. International and domestic aircraft movements decreased by 87.3% and 72.4% respectively. Overall average load factor was 40.7%, with domestic sector recording 54.7%, a decrease of 12.2 percentage points over January 2020, partly due to the renewed interstate travel restriction.

KLIA passenger movements registered 0.3million passenger movements. International and domestic sectors recorded decreased of 97.6% and 88.0% respectively. January passenger movements for KLIA Main and klia2 each recorded 0.1million passengers. Overall aircraft movements at KLIA decreased by 85.8% for January 2021. International and domestic aircraft movements decreased by 87.4% and 82.4% respectively.

MASB airports registered 0.5million passenger movements in January 2021, a contraction of 86.4%. International and domestic passenger movements contracted by 99.6% and 82.9% respectively over January 2020. Overall aircraft movements at MASB airports declined by 72.2% for January 2021. International and domestic aircraft movements decreased by 87.0% and 69.4% respectively.

Istanbul SGIA passenger movements contracted by 55.4% in January 2021. International and domestic passenger movements decreased by 66.0% and 48.0% respectively. Total aircraft movements decreased by 45.8% for the same period. The international and domestic movements decreased by 52.3% and 40.7%.

Overview of traffic

Malaysia passenger movements continued to be affected by the interstate travel ban under the MCO imposed from 13 January 2021. The renewed restriction was imposed in

response to the resurgence of COVID-19 cases that recorded new high daily cases. Despite low passenger volumes, Malaysia Airports continued its effort to ensure all airports are at the highest level of safety for passengers and crew. Several efforts were also carried out on improving services and airport readiness as advance preparation for air travel resumption. These efforts were recognised when KL International Airport gained top spot with a perfect score of 5.00 out of 5.00 for the global Airport Service Quality (ASQ) survey by Airport Council International (ACI) for the category of over 40million passengers per annum for 4Q20.

Prior to ASQ's perfect score, KL International Airport also passed all elements in the Quality of Service (QoS) framework for 3Q20 as announced recently by the Malaysian Aviation Commission. More recently, ACI had conferred KL International Airport and Langkawi International Airport as "The Voice of the Customer", a recognition conferred to airports that had demonstrated relentless effort in gathering passenger's feedback to better understand airport customers in 2020. MAHB had also launched the new passenger reconciliation system (PRS) this month at KL International Airport, providing seamless travel experience for passengers with minimal queue.

Istanbul SGIA continued to show resiliency, recording 1.3million passenger movements in January 2021. Despite the restricted curfew and flight suspension from United Kingdom, South Africa and Denmark, the 1.3million passenger volume recorded indicates the underlying demand and significance of air travel in Turkey.

MAHB is monitoring closely on the latest developments and challenges regarding the new virus variants and the vaccine roll out for Malaysia, Turkey and the surrounding regions. The positive impact of vaccine to air travel in Malaysia is expected to be more pronounced once the healthcare workforce, high-risks population are vaccinated in the first batch of vaccination list and the rest of the population from May onwards. MAHB also expects a gradual recovery again from the domestic sector in Malaysia over the next few months once the daily cases are effectively reduced, interstate travel restrictions are relaxed, and confidence of air travellers builds up with the increasing number of populations vaccinated.