

## Traffic snapshot

- MAHB network of airports' traffic performance for the full month of February 2021 was impacted by the re-imposition of travel restrictions, restricted curfew, and temporary flight suspensions partly due to the resurgence of COVID-19 cases.
- At the same month, Malaysia and the surrounding countries in the region begun to receive the first batch of vaccines with immediate vaccine roll-out for frontlines as scheduled. Turkey received its first batch of vaccine in January and more than 2.8million population have received the first dose to-date with health care workers receiving the second dose in February.
- February 2021 total passenger movements for MAHB network of airports contracted by 81.9% with 1.6million passengers. International and domestic sector declined by 89.9% and 75.3% with 0.4million and 1.2million passenger movements respectively over the same month last year.
- Malaysia overall passenger movements were fundamentally restrained, registering 0.3million passengers, a contraction of 94.9% over February 2020. International and domestic sector declined by 97.5% and 92.6% respectively.
- Istanbul SGIA registered 1.3million passenger movements, a contraction of 51.0% in February 2021 over the same period last year. International and domestic passenger movements contracted by 69.0% and 38.6% respectively. Despite the restricted curfew, traffic continues to sustain 1.3million passenger movements for two consecutive months.

**Passenger Movements ('000) Snapshot, February 2021**

Total	2021	2020	% YOY	2021	2020	%YOY	2021	2020	%YOY
	February			Year- to-date			'LTM		
<b>KLIA</b>	<b>131</b>	<b>3,646</b>	<b>-96.4%</b>	<b>391</b>	<b>8,958</b>	<b>-95.6%</b>	<b>4,590</b>	<b>61,391</b>	<b>-92.5%</b>
<i>International</i>	<b>71</b>	<b>2,584</b>	<b>-97.3%</b>	<b>164</b>	<b>6,495</b>	<b>-97.5%</b>	<b>1,903</b>	<b>44,198</b>	<b>-95.7%</b>
ASEAN	23	1,238	-98.1%	50	3,056	-98.4%	789	21,173	-96.3%
Non-ASEAN	48	1,347	-96.5%	114	3,439	-96.7%	1,114	23,025	-95.2%
<i>Domestic</i>	<b>60</b>	<b>1,062</b>	<b>-94.4%</b>	<b>228</b>	<b>2,463</b>	<b>-90.8%</b>	<b>2,687</b>	<b>17,194</b>	<b>-84.4%</b>
<b>MASB Airports</b>	<b>187</b>	<b>2,598</b>	<b>-92.8%</b>	<b>685</b>	<b>6,217</b>	<b>-89.0%</b>	<b>7,072</b>	<b>42,524</b>	<b>-83.4%</b>
<i>International</i>	<b>2</b>	<b>363</b>	<b>-99.4%</b>	<b>5</b>	<b>1,108</b>	<b>-99.5%</b>	<b>160</b>	<b>8,056</b>	<b>-98.0%</b>
ASEAN	2	264	-99.3%	5	692	-99.3%	141	4,893	-97.1%
Non-ASEAN	0.2	99	-99.8%	0.7	416	-99.8%	19	3,162	-99.4%
<i>Domestic</i>	<b>185</b>	<b>2,235</b>	<b>-91.7%</b>	<b>680</b>	<b>5,109</b>	<b>-86.7%</b>	<b>6,913</b>	<b>34,469</b>	<b>-79.9%</b>
<b>Total MAHB</b>	<b>318</b>	<b>6,244</b>	<b>-94.9%</b>	<b>1,076</b>	<b>15,175</b>	<b>-92.9%</b>	<b>11,662</b>	<b>103,916</b>	<b>-88.8%</b>
<b>Istanbul SGIA<sup>2</sup></b>	<b>1,290</b>	<b>2,632</b>	<b>-51.0%</b>	<b>2,611</b>	<b>5,595</b>	<b>-53.3%</b>	<b>14,222</b>	<b>36,246</b>	<b>-60.8%</b>
<b>Total MAHB System</b>	<b>1,607</b>	<b>8,876</b>	<b>-81.9%</b>	<b>3,687</b>	<b>20,770</b>	<b>-82.2%</b>	<b>25,884</b>	<b>140,162</b>	<b>-81.5%</b>

International	2021	2020		2021	2020		2021	2020	
	February		% YOY	Year- to-date		%YOY	LTM		%YOY
<b>KLIA</b>	<b>71</b>	<b>2,584</b>	<b>-97.3%</b>	<b>164</b>	<b>6,495</b>	<b>-97.5%</b>	<b>1,903</b>	<b>44,198</b>	<b>-95.7%</b>
ASEAN	23	1,238	-98.1%	50	3,056	-98.4%	789	21,173	-96.3%
Non-ASEAN	48	1,347	-96.5%	114	3,439	-96.7%	1,114	23,025	-95.2%
<b>MASB Airports</b>	<b>2</b>	<b>363</b>	<b>-99.4%</b>	<b>5</b>	<b>1,108</b>	<b>-99.5%</b>	<b>160</b>	<b>8,056</b>	<b>-98.0%</b>
ASEAN	2	264	-99.3%	5	692	-99.3%	141	4,893	-97.1%
Non-ASEAN	0.2	99	-99.8%	0.7	416	-99.8%	19	3,162	-99.4%
<b>Total KLIA &amp; MASB</b>	<b>73</b>	<b>2,947</b>	<b>-97.5%</b>	<b>169</b>	<b>7,603</b>	<b>-97.8%</b>	<b>2,063</b>	<b>52,253</b>	<b>-96.1%</b>
ASEAN	25	1,501	-98.3%	55	3,748	-98.5%	930	26,066	-96.4%
Non-ASEAN	48	1,445	-96.7%	114	3,855	-97.0%	1,133	26,187	-95.7%
<b>Istanbul SGIA</b>	<b>333</b>	<b>1,073</b>	<b>-69.0%</b>	<b>750</b>	<b>2,299</b>	<b>-67.4%</b>	<b>3,788</b>	<b>14,628</b>	<b>-74.1%</b>
<b>Total MAHB System</b>	<b>406</b>	<b>4,020</b>	<b>-89.9%</b>	<b>919</b>	<b>9,903</b>	<b>-90.7%</b>	<b>5,850</b>	<b>66,881</b>	<b>-91.3%</b>

Domestic	2021	2020		2021	2020		2021	2020	
	February		% YOY	Year- to-date		%YOY	LTM		%YOY
KLIA	60	1,062	-94.4%	228	2,463	-90.8%	2,687	17,194	-84.4%
MASB Airports	185	2,235	-91.7%	680	5,109	-86.7%	6,913	34,469	-79.9%
<b>Total</b>	<b>245</b>	<b>3,298</b>	<b>-92.6%</b>	<b>907</b>	<b>7,571</b>	<b>-88.0%</b>	<b>9,600</b>	<b>51,663</b>	<b>-81.4%</b>
<b>Istanbul SGIA</b>	<b>957</b>	<b>1,559</b>	<b>-38.6%</b>	<b>1,861</b>	<b>3,296</b>	<b>-43.5%</b>	<b>10,434</b>	<b>21,619</b>	<b>-51.7%</b>
<b>Total MAHB System</b>	<b>1,201</b>	<b>4,856</b>	<b>-75.3%</b>	<b>2,768</b>	<b>10,867</b>	<b>-74.5%</b>	<b>20,034</b>	<b>73,281</b>	<b>-72.7%</b>

\*February is preliminary, where main variations if any lie largely from the non-scheduled or charter flights at domestic airports

\*\*MASB Airports refers to the 38 Malaysian airports other than KLIA/ KUL operated by Malaysia Airports Sdn Bhd.

<sup>1</sup>LTM refers to the last twelve months, up to and including the month in question

<sup>2</sup>Istanbul SGIA is Istanbul Sabiha Gokcen International Airport with the SAW three-letter International Air Transport Association (IATA) code

#### KLIA Main & klia2 Passenger Movements ('000) Snapshot, February 2021

Airport	2021	2020		2021	2020		2021	2020	
	February		% YOY	Year- to-date		%YOY	LTM		%YOY
<b>KLIA Main Total</b>	<b>85</b>	<b>1,774</b>	<b>-95.2%</b>	<b>209</b>	<b>4,289</b>	<b>-95.1%</b>	<b>1,941</b>	<b>28,931</b>	<b>-93.3%</b>
<i>International</i>	<b>60</b>	<b>1,399</b>	<b>-95.7%</b>	<b>142</b>	<b>3,427</b>	<b>-95.9%</b>	<b>1,267</b>	<b>23,119</b>	<b>-94.5%</b>
ASEAN	14	504	-97.2%	31	1,270	-97.5%	340	8,980	-96.2%
Non-ASEAN	46	895	-94.8%	110	2,157	-94.9%	927	14,138	-93.4%
<i>Domestic</i>	<b>25</b>	<b>375</b>	<b>-93.3%</b>	<b>67</b>	<b>862</b>	<b>-92.2%</b>	<b>674</b>	<b>5,813</b>	<b>-88.4%</b>
<b>klia2 Total</b>	<b>45</b>	<b>1,872</b>	<b>-97.6%</b>	<b>183</b>	<b>4,669</b>	<b>-96.1%</b>	<b>2,649</b>	<b>32,460</b>	<b>-91.8%</b>
<i>International</i>	<b>10</b>	<b>1,185</b>	<b>-99.1%</b>	<b>22</b>	<b>3,068</b>	<b>-99.3%</b>	<b>636</b>	<b>21,079</b>	<b>-97.0%</b>
ASEAN	9	733	-98.8%	19	1,786	-98.9%	449	12,193	-96.3%
Non-ASEAN	1	452	-99.7%	3	1,283	-99.7%	187	8,886	-97.9%
<i>Domestic</i>	<b>35</b>	<b>687</b>	<b>-94.9%</b>	<b>160</b>	<b>1,600</b>	<b>-90.0%</b>	<b>2,013</b>	<b>11,381</b>	<b>-82.3%</b>

**Aircraft Movements Snapshot, February 2021**

Total	2021	2020	% YOY	2021	2020	%YOY	2021	2020	2020
	February			Year- to-date			LTM		%YOY
KLIA	3,777	30,149	-87.5%	8,779	65,458	-86.6%	67,850	408,196	-83.4%
MASB Airports	7,639	37,890	-79.8%	19,583	81,796	-76.1%	161,964	492,385	-67.1%
<b>Total</b>	<b>11,416</b>	<b>68,039</b>	<b>-83.2%</b>	<b>28,362</b>	<b>147,254</b>	<b>-80.7%</b>	<b>229,814</b>	<b>900,581</b>	<b>-74.5%</b>
Istanbul SGIA	9,503	17,176	-44.7%	19,593	35,784	-45.2%	106,602	231,273	-53.9%
<b>Total MAHB System</b>	<b>20,919</b>	<b>85,215</b>	<b>-75.5%</b>	<b>47,955</b>	<b>183,038</b>	<b>-73.8%</b>	<b>336,416</b>	<b>1,131,854</b>	<b>-70.3%</b>

International	2021	2020	% YOY	2021	2020	%YOY	2021	2020	2020
	February			Year- to-date			LTM		%YOY
KLIA	2,637	20,301	-87.0%	5,662	44,363	-87.2%	38,043	276,512	-86.2%
MASB Airports	765	5,092	-85.0%	1,678	12,017	-86.0%	12,221	74,926	-83.7%
<b>Total</b>	<b>3,402</b>	<b>25,393</b>	<b>-86.6%</b>	<b>7,340</b>	<b>56,380</b>	<b>-87.0%</b>	<b>50,264</b>	<b>351,438</b>	<b>-85.7%</b>
Istanbul SGIA	3,065	7,320	-58.1%	6,944	15,456	-55.1%	32,672	99,469	-67.2%
<b>Total MAHB System</b>	<b>6,467</b>	<b>32,713</b>	<b>-80.2%</b>	<b>14,284</b>	<b>71,836</b>	<b>-80.1%</b>	<b>82,936</b>	<b>450,907</b>	<b>-81.6%</b>

Domestic	2021	2020	% YOY	2021	2020	%YOY	2021	2020	2020
	February			Year- to-date			LTM		%YOY
KLIA	1,140	9,848	-88.4%	3,117	21,095	-85.2%	29,807	131,684	-77.4%
MASB Airports	6,874	32,798	-79.0%	17,905	69,779	-74.3%	149,743	417,459	-64.1%
<b>Total</b>	<b>8,014</b>	<b>42,646</b>	<b>-81.2%</b>	<b>21,022</b>	<b>90,874</b>	<b>-76.9%</b>	<b>179,550</b>	<b>549,143</b>	<b>-67.3%</b>
Istanbul SGIA	6,438	9,856	-34.7%	12,649	20,328	-37.8%	73,930	131,804	-43.9%
<b>Total MAHB System</b>	<b>14,452</b>	<b>52,502</b>	<b>-72.5%</b>	<b>33,671</b>	<b>111,202</b>	<b>-69.7%</b>	<b>253,480</b>	<b>680,947</b>	<b>-62.8%</b>

**Traffic performance of Malaysia Airports Holdings Berhad's (MAHB) network of airports**

MAHB's network of airports registered 1.6million passenger movements in February 2021, a contraction of 81.9% over February 2020. International and domestic sector registered 0.4million and 1.2million passenger movements with a contraction of 89.9% and 75.3% respectively over the same period last year. On a last trailing twelve-month basis, the total MAHB network (inclusive of Istanbul SGIA) registered 25.9million passenger movements, a contraction of 81.5%. Overall aircraft movements decreased by 75.5% over February 2020. International and domestic aircraft movements declined by 80.2% and 72.5% respectively over February 2020.

On the local front, airports in Malaysia registered 0.3million passenger movements in February 2021, a contraction of 94.9% over the same period last year. International and domestic sector declined by 97.5% and 92.6% respectively over the same corresponding period last year. Overall aircraft movements decreased by 83.2%. International and domestic aircraft movements declined by 86.6% and 81.2% respectively over February 2020. Domestic average load factor was 50.0% for February 2021, with the highest average load factor registered at 62.2%. International average load factor remains flat with the restricted movements and travelling procedures.

KLIA passenger movements declined by 96.4% in February 2021. International and domestic sector declined by 97.3% and 94.4% respectively over February 2020. Passenger movements at KLIA Main Terminal and klia2 decreased by 95.2% and 97.6% respectively. Overall aircraft movements at KLIA decreased by 87.5% over February last year. International and domestic aircraft movements at KLIA declined by 87.0% and 88.4% respectively. Domestic average load factor for February 2021 was at 56.2%, with the highest average load factor registered at 74.5%.

MASB airports declined by 92.8% over February 2020. International and domestic passenger movements declined by 99.4% and 91.7% respectively over February 2020. Overall aircraft movements at MASB decreased by 79.8% over February last year. International and domestic aircraft movements at MASB declined by 85.0% and 79.0% respectively.

Istanbul SGIA passenger traffic registered 1.3million passengers, a contraction of 51.0% in February 2021. International and domestic passenger movements decreased by 69.0% and 38.6% respectively over February 2020. February 2021 average load factor showed some improvement compared to January 2021 at 73.0%, an improvement by 0.4 percentage points over the previous month's average load factor. Domestic and international average load factor were registered at 79.0% and 60.0% respectively.

### **Overview of traffic**

February 2021 passenger performance in Malaysia remained flat due to the interstate travel restriction imposed from 13 January that lasted throughout the month of February. However, there was some hope of optimism with the arrival of the first batch of vaccines on 21 February and the roll-out plan to inoculate 70% to 80% of population in phases until February 2022. There was also encouraging news for Turkey with the arrival of vaccines in January 2021. Istanbul SGIA continued to handle 1.3million passenger movements for two consecutive months.

The current limitations on air travel locally and internationally had clearly slowed down air travel recovery. Nevertheless, traffic has shown strong revival when travel restrictions were lifted, indicating resiliency of air travel demand.

While MAHB continues to fast forward its digitalisation efforts with the single token initiative and shopMYairports e-commerce platform, MAHB remains committed in ensuring service quality and operational readiness and health and safety measures continue to be in place. This includes instilling a “Caring Host” culture among airport, airlines and government agencies front liners throughout the pandemic.

Recently, KL International Airport was ranked top 10 in Airport Service Quality (ASQ) conferred by Airport Council International (ACI) for 2020 in the category of over 40million passengers, with KL International Airport also a recipient of the silver award at the International Customer Experience Award (iCXA) on the same year. Istanbul SGIA was also awarded by ACI as a “Highly Commended” airport in the Best Airport Award 2020 for the 25 to 40million passenger category and was also certified with the Airport Health Accreditation by ACI in recognition of the airport’s efforts to deliver a safe airport experience during the pandemic.

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